

Water Main Break

The District of Oak Bay experienced a water main break at Foul Bay Road, in the vicinity of University Woods, in the early afternoon of April 6, 2022.

Oak Bay Public Works have responded to the leak. The response will consist of valve shutdowns to stop the flow of water and then repair of the water main. Residents in University Woods will not have water service while the main is repaired by Oak Bay crews. Repair efforts are underway. Staff from Engineering and Public Works department are investigating the extent of the damage to municipal underground infrastructure and are developing a repair plan.

The water main break caused a drop in water pressure and loss of water in several areas in Oak Bay. Residents throughout the rest of the District may experience low water pressure or potentially discoloured water.

Residents outside of the University Woods area may notice a temporary discolouration of their water. This is normal after a water main break; the discolouration is caused by the sudden changes in flow and pressure in the water pipes, which disturbs the sediment in the pipes and causes the discolouration. Though the water is still safe, it is unappealing. Therefore, the District recommends that residents who observe discoloured water turn on a cold water tap and let the water run for 2-3 minutes.

Residents with discoloured water should avoid using a hot water tap in order to prevent sediment being drawn into hot water tanks. After 2-3 mins, assess the colour of the water with a light coloured cup or container. If the water is not clear, wait 45-60 minutes and try again.

If it is still not clear at that point, please call Public Works at 250-598-4501 and let them know.

For further information, please contact

Dan Horan
Director of Engineering and Public Works
250-598-3311
dhoran@oakbay.ca

David Brozuk
Superintendent of Public Works
250-598-4501
dbrozuk@oakbay.ca